

Insurance Department Announces Remote Testing Option for Exam Candidates

Harrisburg, PA – Pennsylvania Insurance Commissioner Jessica Altman today announced the availability of a remote testing option for insurance license exams. Candidates can opt for remote testing beginning July 1, 2020.

Pennsylvania's exam vendor, PSI, currently offers testing at 10 physical locations in various cities across the state. Remote testing technology will provide candidates with the option to sit for an exam from their own preferred location, eliminating travel and COVID-19 concerns. Beginning July 1, examinations offered in person and via remote testing will be offered in English, and newly added neutral Spanish and simplified Chinese, which the department hopes will facilitate a more diverse group of insurance producers in Pennsylvania.

“We do not want a requirement for in-person testing to be a deterrent to interested and qualified individuals entering the field of insurance,” Insurance Commissioner Jessica Altman said. “Remote testing availability provides exam candidates with flexible options to pursue their insurance licenses. And with limited physical testing locations in the state, this new technology broads the reach and creates an avenue for more diversified producers. As we continue to adapt to changes in reaction to COVID-19, it is critical that we look to be flexible and modernize our processes.”

Exam candidates opting for remote testing must have a computer with a webcam; smartphones and tablets are not compatible with the technology requirements. The candidates' devices will be tested for technology compatibility when they register and opt for remote testing. If their devices and/or internet connection do not meet the criteria, the candidate will need to schedule an appointment at a physical PSI testing location.

All Pennsylvania insurance license exams will be eligible for remote testing, to include:

- Accident and Health
- Casualty and Allied Lines
- Life Insurance
- Life, Accident, and Health
- Motor Vehicle Physical Damage Appraiser

- Personal Lines
- Property and Allied Lines
- Property and Casualty
- Public Insurance Adjuster
- Surplus Lines Producer
- Title Insurance Agent
- Viatical Settlement Broker

For more information, candidates are encouraged to visit the department's [Licensees page](#).